

# Bulletin

## CGC Crime Prevention

August 2004

### ECR Conference

The CGCSA staff is all gearing up towards the 5<sup>th</sup> Annual ECR Conference, which will run over the 12<sup>th</sup> and 13<sup>th</sup> October, at the Sandton Convention Centre in Johannesburg. The Crime Prevention Programme is hosting a full "breakaway" stream, with a strong line-up of speakers.

Day 1 of the Crime Presentations includes addresses from (Dir James Oosthuizen from SAPS Detective Services) Adv. Charin De Beer (Director of Public Prosecutions in the Witwatersrand) and Mr. Willie Hofmeyer (Head of the Asset Forfeiture Unit). We also have presenters from SARS, Ernst and Young (Mario Fazekas speaking on a fraud prevention process).

Day 2 focuses on the work being conducted by the CGC CPP, with case studies from Gillette, Woolworths and a presentation on Armed Robbery: An industry under siege.

We are very excited about the line-up, and appeal to all our readers to register for this informative event. Our website ([www.ecrcrime.org.za](http://www.ecrcrime.org.za)) has an icon (ECR Conference 2004) to make your registration easier.

This is the flagship event of the Consumer Goods Council, and the main programme has a number of international and local speakers, covering a range of subjects topical to our industry.

### ID Credentials

The proposal by the Stores to control access of all non-Store staff entering the store for work purposes, i.e. through the back door of the store, by means of a standardised ID card is in full swing. Notices and fliers were printed by the Crime Office and distributed to the Store groups in June. These have been sent to individual stores for distribution to affected staff. The idea being that they would take the flier back to their management for action.

As at the end of August we have received very little response from the trade, but this is anticipated to pick up significantly during September, as the deadline for the new card system is 1 October 2004.

For further details, please do not hesitate to call the Crime Office (0861 101 726). This card is a requirement for all non-store staff - manufacturers, Service providers or Suppliers staff are all included.

The Stores will be expanding this requirement to Drivers, Security personnel, cleaners etc early next year. It would be a good idea therefore for these companies to start making arrangements for their staff to be provided the cards.

Details can be obtained from the Crime Office.

### Manufacturer participation

One of goals from the outset of this programme has been to include the "entire" industry. To this end we have hosted a number of events to bring the manufacturing side of the industry into the fold.

A number of manufacturers met during this month, and have agreed to develop a monthly meeting, open to all manufacturers, to discuss matters of common interest and develop best practices in the fight against crime. The interesting feature of the poor participation of Manufacturers is that Burglary, which affects them more than other sectors of our industry, is the highest contributor to our industry's losses, as shown in the graphs below.

The next meeting has been set for the 30 September, at CGCSA's offices, at 09:00.

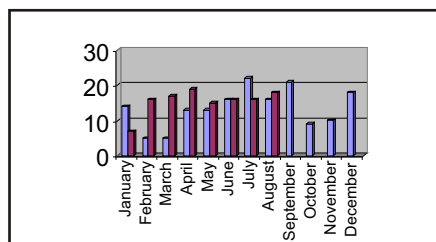
### Employers' Reference Site

This site continues to grow at a phenomenal rate. We now have just under 110, 000 names on the database. Usage (enquiries) continues to be strong.

### Incident Analysis

#### Armed Robberies

The sheer volume of incidents being reported to the Crime Office continues to be of grave concern. The number of Armed Robberies and Burglaries continue to be at high levels, in spite of the work being done to reduce them:

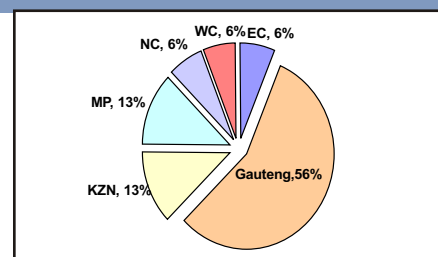


The SAPS Task Team assembled for the Robberies in Gauteng are starting to make inroads into the gangs that plague our members. A number of arrests have been made recently, and

we now have arrested 9 suspects who have been linked to a string of robberies in our industry.

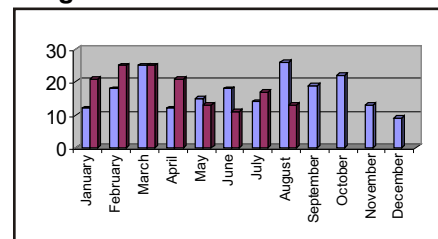
We are also co-operating with SABRIC (The SA Banking Risk Intelligence Centre) to see if there are correlations and/or cross perpetrators.

The following graph gives a provincial breakdown of Armed robberies that have occurred this year.

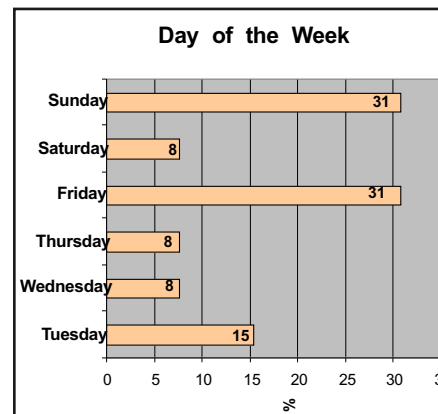


Gauteng is obviously the most critical, but we have also made representations to the Police in KZN and W Cape regarding the growing trends of Armed robberies in those provinces. We are busy setting up a meeting with the Mpumalanga SAPS to get the ball rolling there as well.

### Burglaries



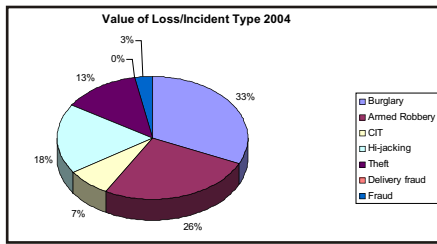
As can be seen from the above graph, Burglary is still a leading threat in our crime landscape. At R754 000 for the month it is causing a serious loss to our members.



As can be seen from this graph, the weekends still are our most vulnerable

period, and members should review what precautions are in place over these nights.

**Value of Loss**



Apart from Burglary and Robbery, the above graph clearly shows that Hi-Jacking is the next largest contributor to our industry's losses. Logistics companies have been contributing their information to our database. This information is passed on to the SAPS Operation Roadrunner for action. Truck Hi-Jacking has been reduced by approximately 50% since they started.

**Food Safety**

During August the CGSA hosted a conference on Food Safety. The focus of this conference was mainly on the content and basic healthiness of food, but the Crime programme was invited to present on Bio-Terrorism, and what we believed the industry should/could do about it.

Essentially a central database is proposed, whether actual or virtual, which will contain the known levels of a range of metals, and other substances, in the food basket. This database will then be accessed when needed, to ensure an accurate and knowledge-based response from the vendor or manufacturer to any threat.

**Rogue Traders**

The industry continues to work on this issue. A working group of the Franchise Directors for each of the Store groups will be getting together to finalise the details of this initiative, so we can really start cleaning up our industry.

**SAPS**

Our Bulletin would not be complete without some success being reported. The SAPS Retail Armed Robbery Task Team in the Pretoria Area, led by Captain Noeth, has made a number of arrests. These suspects have been linked to a series of robberies all over Gauteng.

We have struggled in the past to bring the Crime Prevention component of the police in line with what we are trying to achieve. A method of doing this will be piloted next month in the East rand.

A session has been arranged for the Germiston Cluster of the East Rand Crime Prevention, where we will give them an overview of our programme, how the sector operates and what they should be looking out for. We will also point out to them the various

frustrations of our members and develop ways to address these issues.

We believe this to be a watershed event which will lead to increased understanding of the threat facing us, and how they can assist us in combating it.

**Membership.**

The following companies are paid up participating members of the Crime Prevention Programme:

- SA Cut Glass Manufacturers
- Fidelity Security
- Focus Retail Services
- Securicor
- Tar-jet
- Masterfoods South Africa
- Kodak SA
- Glaxo Smithkline
- Coin Security
- Chubb Security
- ADT Security
- Griffithsreid
- Terba Agencies
- GG Longmore
- Creative Marketing
- RB Harraway
- Courlanders Agencies
- GK Sales Solutions
- WG Cooper & Son
- N Prentis & Son
- Afk Marshall & Son
- Rakas
- Premier Foods
- Ilovo Sugar
- Industrial Fingerprinting Technologies
- Super Group Supply Chain Management
- Pro-asset Management Services
- Vital Merchandising Services
- Wolf Security
- Network Field Marketing
- Knightwatch Security
- Cordiners
- 3 D Marketing Services
- Pack 'n Stack
- Combined Manufacturers Representatives
- Daymon Worldwide
- Smollan Holdings (pty) Ltd
- Gauteng Prov. Retail Operations (Pty) Ltd
- Bokomo Foods
- Lodge Service Holdings
- Nola
- Massguard Sa
- Aluvin Securiseal (Pty) Ltd
- Revert
- Anglovaal Industries Group
- Energizer [sa] Ltd
- Imperial Consumer Logistics (Pty) Ltd
- Supply Chain Services
- Tfd Network Africa
- British American Tobacco Sa
- Chep Sa
- Tibbett & Britten (Pty) Ltd
- Oceana Brands T/a Federal Marine
- Gillette Group Sa (Pty) Ltd
- Johnson & Johnson (Pty) Ltd

- Kraft Foods Sa (Pty) Ltd
- Nampak Tissue (Pty) Ltd
- Nestle Sa (Pty) Ltd
- Nutritional Foods
- Procter & Gamble SA (Pty) Ltd
- Roche Products (Pty) Ltd
- Tiger Food Brands Limited
- Unilever
- New Clicks Organisation
- Woolworths
- The Spar Group Limited
- Shoprite / Checkers
- Pick 'n Pay Retailers (Pty) Ltd
- Metro Cash & Carry
- Massmart Management & Finance (pty) Ltd
- Stallion Security
- Chandel Security
- Group 4 Falck Security
- Capital Outsourcing Group cc
- Transman (Pty) Ltd
- Ullmans
- Auto Crime Busters
- Bromor Foods RDK
- Clover SA
- Coastal Distributors
- Colgate Palmolive
- Designer Group
- Distell Gauteng
- Geoff Dakin
- Gremick Security
- Irvin & Johnson
- Kellogg's Company Of S.A.
- Kimberly-clark
- LA Sales
- Labour Solutions
- Merisant
- National Safe
- Reef & Rural Sales
- Rowlands-pearse Management Services
- Secureco
- Servier Laboratories
- Strategic Sales & Marketing
- Vital Health Food
- Firth Brothers
- Objective Labour Brokers
- Solutions
- SBV Services
- Southern Sales
- Wolf & Johnstone
- Biz Africa 581
- Clover
- Penta Merchandizing
- SGRP Meridian Sales
- NND 24